

WELCOME TO THE CITY OF RICE



Dear New Resident,

You may have questions about the available resources and City services. For your convenience, we have enclosed information that may be of assistance and interest to you.

You may also visit our website at www.cityofrice.com for information on City Meeting, Community Events, Visitor Information, Zoning, Utilities, etc.

If there is anything further we can help you with, please feel free to call us at Rice City Hall at 320-393-2280.

Again, Welcome to Rice! We're glad to have you here!

CITY SERVICES

WATER & SEWER SERVICES

The base rate for initial 2,333 gallons of water used per month is \$13.35. Further gallons are charged as below:

Tier 1	0-2,333 Gallons	0.00572
Tier 2	2,334-11,999 Gallons	0.00231
Tier 3	12,000-18,000 Gallons	0.00254
Tier 4	18,000 Gallons and over	0.00279

The base rate for sewer is \$25.00 per month. Base rate is equal to one ERU – equivalent residential unit.

A copy of the water/sewer billing policy is available for review on the city website and at Rice City Hall during normal business hours. All utility payments are due on the 25th of the month by 4PM. If the 25th falls on a weekend or holiday, residents will have the next business day to turn in payments until 4PM that business day. All accounts with a remaining balance of \$5.00 or more will be assessed a late fee. Payments received after the deadline will be assessed a \$25 late fee. A Water/Sewer Billing Responsibility form must be completed and returned to City Hall if there are any changes to be made to the account.

If you have problems with your sewer or water supply, contact City Hall (320-393-2280).

WATER RESTRICTIONS

Unless other restrictions are imposed, the City of Rice has an odd/even lawn watering schedule, which is determined by your house number address. Violations will be prosecuted in accordance with current ordinances. 30-Day watering permits may be issued pending approval and at the discretion of the City Clerk.

CITY MAINTENANCE SERVICES

The Public Works department is operated under the direction of the Public Works Director. There are currently two full-time employees who are responsible for taking care of the City Streets, park system, sewer, and water systems. Public Works (Mark Sauer and Steve Wollak).

BUILDING PERMITS & INSPECTION SERVICES

The City of Rice requires Building Permits for most construction or alteration of buildings and their components within the City limits. These Permits include Building, Plumbing, Mechanical, Roofing, Pools, Demolition, Siding, Windows, etc.

Apply for these permits at the Rice City Hall. If you have any questions regarding building permits please contact our City Building Official Nancy Scott (320-293-5298).

PETS AND LICENSING

Pet requirements and limitations can be found in the City of Rice Ordinances. Each resident must obtain a pet license for their dog (s). Forms, tags, and ordinance information are available at Rice City Hall during normal business hours. When you come in to purchase a license, you must bring a copy of the animal's Certificate of Vaccination proving that the animal has had current vaccinations for rabies. The City and Rice Police Department keeps track of the numbered tags. If your pet strays or is found by others, Rice City Hall can help to get your pet back to you. If the City detains an unlicensed animal, there will be additional owner costs to have Animal Control hold the animal until claimed.

Please be courteous when following the Ordinance regulations:

- Bring a Baggie or other device to clean up should your pet make a deposit along the way.
- Animals in Heat must be confined and kept away from other animals.
- Anytime an animal is outside its Owner's yard, it must be on a leash.
- Don't allow your Dog to bark repeatedly.
- The City allows a maximum of two dogs

RICE POLICE DEPARTMENT

The Rice Police Department currently has two full-time police officers and one part-time officer. The police chief is Ross Hamann. For further contact information about the Rice Police Department, call at 320-393-3280 or visit www.cityofrice.com.

Dispatch and non-emergency services for the City are provided by the Benton County Sheriff's Department (320-968-7201). Dial 911 for emergencies.

RICE FIRE DEPARTMENT

The Rice Fire Department (RFD) is a Volunteer Fire Department located at Rice City Hall. For more information you may call the Non-Emergency number for the Fire Department at 320-393-2180, Chief Janski at 320-292-8111, or dial 911 for Emergencies.

COMPOST SITE

The City of Rice operates a Compost Site which is open and free to Residents of the City. Township residents may use for an additional fee. The City Compost Site typically opens the end of April, weather permitting, and closes typically the first week in November of each year. Each city resident household must obtain a compost site permit at the compost site while open. Watch posting places and the city website for hours of operation and other compost-related changes and announcements.

CLEAN UP DAY

The City of Rice sponsors an Annual Clean-up Day, usually occurring in late April. Items can be dropped off behind City Hall. Clean-Up personnel have the final decision on what items are acceptable. Please watch the City website as the time approaches for more up to date information. You may also call City Hall at 320-393-2280.

CITY NEWSLETTERS

The City of Rice has a quarterly newsletter, which will be mailed to each resident. The newsletter will include information specific for that quarter and includes upcoming dates and other information pertinent to that quarter.

POSTING PLACES

Posting places are City announcements, including, but not limited to: meeting times, dates, Rice Recreation updates, and other official city information, typically printed on official city letterhead. City official posting places include: Bremer Bank, Pine Country Bank, Rice Post Office, and Dollar General.

FIRES, PITS, RINGS & PERMITS

Fire pits and rings cannot exceed 3' in diameter. While the City of Rice does not require burning permits for recreational fires in contained fire rings as specified by ordinances, other burning activities must be done on specified dates, and with specified permits, as outlined in the Rice City Ordinances.

OTHER INFORMATION

City of Rice: 320-393-2280 or www.cityofrice.com

Council Meetings: First Monday of the Month, 7pm Rice City Hall.

Questions about Planning Commission, Economic Development, Rice Recreation, Streets Commission, Park Board, or any other concerns, please contact Rice City Hall.

To get on a City Council agenda, please complete an "Agenda Request" form, available at Rice City Hall or at our website at www.cityofrice.com